

Clients Rights, Grievance Process & Treatment Solutions

Individual Rights

1. In addition to all applicable statutory and constitutional rights, every individual receiving services has the right to:
 - a. Choose from available services and supports that are culturally competent, provided in the most integrated setting in the community and under conditions that are least restrictive to the individual's liberty, that are least intrusive to the individual, and that provide for the greatest degree of independence;
 - b. Be referred to a Division approved DUII services provider of the individual's choice and be free from undue influence or coercion when choosing a provider.
 - c. Be treated with dignity and respect.
 - d. Confidentiality and the right to consent to disclosure in accordance with ORS 107.154, 179.505, 179.507, 192.515, 192.507, 42CFR Part 2 and 45 CFR Part 205.50;
 - e. Inspect their service record in accordance with ORS 179.505;
 - f. Refuse participation in experimentation;
 - g. Receive prior notice of transfer, unless the circumstances necessitating transfer pose a threat to health and safety;
 - h. Be free from abuse or neglect and to report any incident of abuse or neglect without being subject to retaliation;
 - i. Have religious freedom;
 - j. Be free from seclusion and restraint;
 - k. Be informed at the start of services of the rights guaranteed by this rule;
 - l. Be informed of the policies and procedures, service agreements and fees applicable to the services provided and to have a custodial parent, guardian, or representative assist with understanding any information presented;